For the redemption of Long Term Equity Fund (LTF), Retirement Mutual Funds (RMF) and Super Saving Fund (SSF) only

- Redeem as per below conditions
  - Deacease
  - Disable
  - Holding the investment units for full 5 consecutive calendar years (for LTF investment before 1 January 2016)
  - Holding the investment units for full 7 consecutive calendar years (for LTF investment since 1 January 2016)
  - Holding the investment units for at least 5 years and investing for 5 consecutive years but this redemption is made at the age under 55 years old (for RMF investment before 1 March 2008)
  - Holding the investment units and continue investing as per the regulation of the Revenue Department and this redemption is made at the age of 55 years old (for RMF investment)
  - Holding the investment units for at least 10 years since the date of subscription (for SSF investment)

For the redemption of investment units in Long Term Equity Fund (LTF) / Retirement Mutual Fund (RMF) / Super Saving Fund (SSF) which is not complied with the regulations of the Revenue Department.

- I hereby confirm the redemption of the investment units to the Asset Management Company and acknowledged that the tax privilege I gained shall be deprived, whereby I will be obliged to directly pay additional income tax and penalty pursuant to the rules and methods as stipulated by the Revenue Department.

- I made the redemption because the investment is exceeding the annual investment limit. (for RMF investment)

- Others, please specify

I agree to redeem the investment units as specified in this order form and hereby confirm and undertake to the Asset Management Company / TISCO Bank that:

I agree to redeem the investment units as specified in this order form and I shall not revoke/cancel the order in any circumstances unless such revocation is made pursuant to the rules and regulations specified by the Asset Management Company or SEC.

"The investment in mutual funds is not a deposit and contains the investment risk. Unitholders may receive their investment amount more or less than their principle amount. Unitholders should execute the investment transaction with the authorized personnel. For the investment in open-ended funds, unitholders may not receive the redemption proceeds within the specified period and may not redeem the investment unit as the order."
Investor Guide

1. The rights of investor
   1.1 The right to know the list of the Asset Management Company which authorized to be the selling agent of TISCO Bank Public Company Limited and/or the list of TISCO Asset Management Company Limited’s selling agent.
   1.2 The right to receive the information related to the name and address of the Asset Management Company, the underwriter, the broker and/or the dealer including the name, address and the license number of the officer who is the selling agent.
   1.3 The right to receive the information related to the investment risks of the recommended investment units as well as the warning and the explanation of the investment risks.
   1.4 The right to know about the fact that may significantly affect investor's benefit or investment decision.
   1.5 The right to receive the information related to the conflict of interest such as the fees and the commission earned by each selling agent.
   1.6 The right to reject a “cold calling” from unknown selling agent who offers the funds without your request.
   1.7 The right of individual investor to cancel your subscription or redemption order within a period specified by law if such order was made through a "cold calling".
   1.8 The right to request for the fund prospectus from the Asset Management Company or the selling agent.

2. How to File a complaint
   Unitholders may file a complaint on your investment in the mutual fund verbally or in writing. In the event that the complaint is made verbally, unitholders can request the officer to record the complaint in writing and unitholders shall review and sign on such complaint in writing to verify the correction. Unitholders may file the complaint through Contact Center 02 633 6000 or all branches of TISCO Bank Public Company Limited.